

California Consumer Privacy Rights Notice
Effective: May 18, 2020

This California Consumer Privacy Rights Notice (“Notice”) sets forth RESimpli, Inc.’s (“RESimpli”) disclosure obligations under California law, including the California Consumer Privacy Act of 2018 (“CCPA”) and the California Civil Code section 1798.83. This Notice provides the additional details regarding the information defined as ‘personal information’ under applicable California law and related to a California resident or household (“Consumers” and “You”) further referred to as “Personal Information.”

1. Personal Information Collected and Disclosed:

RESimpli collects, uses and/or discloses Personal Information as follows:

Personal Information Collected, Used and/or Disclosed in Preceding 12 Months					
CCPA Category	Collected?	Source of Collection	Business Purpose	Disclosed or Shared for Business Purpose?	Purpose of Disclosure
<u>Category A Identifiers & B Personal Information</u> Name/Alias	Yes	You;	Account Creation; Payment Processing; API Integrations (Opt-In); CRM/Lead Generation Services	Yes; Service Provider	Payment Processing verification; CRM/Lead Generation Services; Account verification’ E-signature services
Email	Yes	You	Account Creation; Account Verification; Opt-in requests for information; CRM/Lead Generation Services	Yes; Service Provider	Account verification; CRM/Lead Generation Services; Marketing; E-signature services
Address	Yes	You Service Provider; Public records re Real	Payment Processing; CRM/Lead Generation Services; Real Property	Yes; Service Provider	Payment Processing; CRM/Lead Generation Services; Real Property

		Property Platform-Related Services	Platform-Related Services		Platform Services
• Cell or Telephone #	Yes	You	In-Platform SMS Text Services	Yes; Service Provider	SMS Text Services
• Unique/Online ID (cookies)	Yes	Device	Program Analytics; Auditing Data Security Performing Services	Yes; Service Provider	Website Services
• IP Address	Yes	Device; Service Provider	Program Analytics; Auditing; Data Security; Performing Services	Yes; Service Provider	Web Hosting; Analytics; Data Security
• Account Name	Yes	You	Account verification; Data Security		
• Social Security #	Yes;	Subscriber	Bookkeeping re Payments by Subscriber to 3 rd parties		
• Driver's License#					
• Passport #					
• Credit or Debit Card # /ACH	Yes	You *stored as token only	Payment Processing	Yes; Service Provider *token only exchanged	Payment Processing
• Other: Medical/Financial/Health	Yes	Subscriber; Public Real Property Records	Link Bank Account for In-Platform Bookkeeping Services; Real Property Platform-Related Services	Yes; Service Provider	Real Property Platform-Related Services
Category C: Protected Characteristics					
Category D: Commercial Information					
• Personal Property Records					
• Products/Services Purchased-Obtained-Considered					
• Purchasing history/tendencies					
Category E: Biometric Information					
Category F: Internet/Network Activity					
• Browsing/search history • Interaction with site/advertisement	Yes	You; Service Provider	Site Analytics;	Yes; Service Provider	Site Analytics
Category G: Geolocation data	Yes	Device	Real Property	Yes; Service	Real property

			Platform-Related Services	Provider	Platform-Related Services; Public Record Data Retrieval
Category H:					
• Audio					
• Electronic					
• Visual					
• Thermal					
• Olfactory					
• Other Similar					
Category I: Professional/Employment-Related					
Category J: Educational Information					
Category K: Inferences from Data Collected					
• Preferences					
• Characteristics					
• Psychological Trends					
• Predispositions					
• Behavior					
• Attitudes					
• Intelligence/Abilities/Aptitudes					

Other Potential Third Party Disclosures: Personal Information may also be disclosed to third parties to serve our legitimate business interests as follows: (1) as required by law, such as to comply with a subpoena, or similar legal process, (2) as part of a merger, acquisition, bankruptcy or other transaction in which a third party assumes control of all or part of the business, (3) to investigate, prevent, or take action regarding suspected or actual illegal activities or to assist government enforcement agencies as required by law; (4) enforce our agreements with you, and/or (5) investigate and defend ourselves against any third-party claims or allegations.

2. Sale of Personal Information

REsimpli does not sell and will not sell your Personal Information.

3. YOUR CONSUMER RIGHTS UNDER CCPA – RIGHT TO KNOW ABOUT PERSONAL INFORMATION COLLECTED, DISCLOSED OR SOLD.

California Consumers may contact REsimpli through their account, by email at info@REsimpli.com to exercise the following CCPA Rights:

A. Request REsimpli Disclose At No Charge:

- Specific pieces of personal information it has collected about you;

- categories of Personal Information collected, used, and/or disclosed about you;
- categories of sources from which Personal Information is collected;
- business and/or commercial purposes for collecting and disclosing your Personal Information;
- categories of third parties with whom your Personal Information has been disclosed/shared; and

Right to Know Requests can be submitted to RESimpli by email at info@RESimpli.com

B. Request RESimpli to Delete At No Charge:

Except as exempted pursuant to CCPA 1798.105, to request RESimpli delete Personal Information.

Deletion Requests can be submitted to RESimpli by email at info@RESimpli.com or by mail to: [RESimpli, Attention: Privacy Request to Delete, RESimpli, 8410 Kennedy Avenue, Highland, IN 46322.](#)

D. Verified Request Process

RESimpli will verify all consumer requests prior to taking any action in response to such request. For consumers that maintain an account with RESimpli, it may verify the identity of the consumer making the request by either matching with the account information on file or through existing account authentication credentials. For non-account holders, RESimpli shall verify to a reasonably high degree of certainty, including matching at least three pieces of consumer personal information with that maintained by RESimpli and/or if necessary, by a signed statement by consumer under penalty of perjury that the requestor is the consumer for which personal information is sought.

Under the CCPA, you may exercise these rights yourself or you may designate an authorized agent to make these requests on your behalf. Authorized agents must demonstrate they have written authorization from you to make requests on your behalf. RESimpli may additionally require the consumer to confirm their identity and verify the authorized agent's permission before complying with any request.

E. Consumer Request Limitations

Please note that these rights are not absolute and in certain cases are subject to conditions or limitations as specified in the CCPA, including, but not limited to:

- RESimpli is obligated to disclose/delete only upon a **verifiable** Consumer request from the consumer or an authorized agent acting on behalf of Consumer.

- Consumers may only make a personal information request twice in a 12-month period.
- Deletion is not required because it is necessary for RESimpli to maintain the Personal Information to fulfill the purposes enumerated in CCPA Section 1798.105

RESimpli will confirm and respond to all requests within the timeframe required under the CCPA. In responding to any request to disclose/delete, RESimpli shall maintain a record of the requests as required under the CCPA.

4. Non-Discrimination Policy

You have the right not to receive discriminatory treatment for exercising any rights conferred by the CCPA. RESimpli shall not discriminate against a consumer for exercising any rights under the CCPA, including, but not limited to, (a) denying goods or services, (b) charging different prices or rates (including discounts/penalties) that is not directly related to the value provided to RESimpli for the Personal Information, (c) suggesting Consumer will receive a different rate/price or different level of quality of goods/services

5. Your California Privacy Rights under California Civil Code Section 1798.83 & Business and Professions Code Section 22581

California law permits Consumers to request and obtain from once a year, free of charge, certain information about their Personally Identifiable Information (“PII”) (as defined by California law) disclosed to third parties for direct marketing purposes in the preceding calendar year (if any). If applicable, this information would include a list of the categories of PII that was shared and the names and addresses of all third parties with which we shared information in the immediately preceding calendar year.

In addition, a business subject to California Business and Professions Code Section 22581 must allow California residents under age 18 who are registered users of online sites, services or applications to request and obtain removal of content or information they have publicly posted. Your request should include a detailed description of the specific content or information to be removed. Please be aware that your request does not guarantee complete or comprehensive removal of content or information posted online and that the law may not permit or require removal in certain circumstances.

6. Accessibility of this CCPA Policy.

- You can download and print a copy of this Notice [here](#)

7. Contact Us

Additional detail regarding our collection, use and disclosure of Personal Information, as well as general opt-out rights and other privacy disclosures, is set forth in our general [Privacy Policy](#).

If you have any questions regarding your Personal Information or about our privacy practices, please contact us at: **REsimpli, 8410 Kennedy Avenue, Highland, IN 46322 or at info@REsimpli.com**

This Notice was last updated: December 31, 2020